Business Case

Assuming you are working in IT department of a big MNC to automate processes. The objective is to try to use machine to help human as much as possible to improve the productivity and efficiency.

You need to ask for the name and greet the person.

You need to be able to answer 2 questions (you could google both question and answer) with embed weblink if the user needs more information.

You need to ask 1 question and store the answer in a variable and reply the answers based on the variable the user has entered (conditional IF statement).

Explain the pros and cons about your model, including limitation.

How to overcome the weakness of your model (future study).

The important of your model to your company.